# COMPANY FACTSHEET

Toyota Material Handling Europe (TMHE) helps businesses of all sizes across Europe to meet today's material handling challenges. The organisation offers a full range of Toyota counterbalanced forklifts and warehouse equipment, along with related services and solutions. TMHE began operations in 2006, integrating the Toyota and BT material handling business in Europe. TMHE is also responsible for manufacturing and distributing the Cesab forklift brand. In Fiscal Year 2017, TMHE recorded sales of 96,000 units and total net sales of 2.2 billion.







Toyota Production System

Toyota Service Concept

BT Levio P-Series

### The Toyota Material Handling Offer

As a reliable business partner, TMHE offers a wide range of high-quality products and services and solutions designed to maximise safety and productivity while driving down costs. The Toyota counterbalanced range features the unique System of Active Stability (SAS) and covers a wide range of IC and electric forklifts including the Toyota Tonero IC trucks and Toyota Traigo electric trucks.

The BT warehouse equipment range is made of the BT Lifter hand pallet trucks, BT Levio powered pallet trucks, BT Staxio stackers, BT Reflex reach trucks, BT Optio order pickers and BT Vector very narrow aisle (VNA). TMHE also offers a wide range of towing tractors including the BT Movit and Toyota Tracto. TMHE's extensive services and solutions offer includes service contracts and genuine parts, rental solutions, the I\_Site Fleet Management Solution and Approved Used trucks.

#### Close to You

TMHE serves thousands of customers in more than 30 countries across Europe. Direct sales and marketing organisations in many markets provide one-stop shopping for Toyota products, with independent distributors and dealers in some countries to provide for maximum market coverage. TMHE's European Key Accounts team provides

leading pan-European companies with the right products and services across multiple countries and locations. Our local service organisations make sure each customer receives prompt, personal service.

#### Our team

Our European team includes about 10,300 employees in our factories, European offices and direct sales and service network. In addition, our business is supported by hundreds of employees at our independent distributors and dealers. TMHE is a service-based organisation with over 4,900 service engineers.

## Leadership

The TMHE Management Team is: Terry Unnai (Chairman), Matthias Fischer (President and CEO), Lars Hägerborg (CFO), Peter Damberg (SVP HR, Sustainable Development & Corporate Communications), Ambrogio Bollini (SVP Supply), Kristian Björkman (SVP Logistics Solutions and MD TMH Manufacturing Sweden), Sam Coles (Senior Vice President & Chairman Small Medium Enterprise Network), Ralph Cox (SVP Marketing & Sales), Stefan Gradenwitz (SVP Rental & Used and Service & Logistics), Per Fyrenius (Director President's Office).

TMHE Board of Directors is Norio Wakabayashi, Matthias Fischer, Takuo Sasaki and Toru Inagawa.





# MATERIAL HANDLING

#### Key Locations in Europe

TMHE has 3 European production centres. The factories in France (Ancenis) and Italy (Bologna) manufacture counterbalanced forklifts while the production centre in Sweden (Mjölby) produces powered warehouse trucks, hand pallet trucks and special design trucks. All TMHE factories are ISO 9001, ISO 14001, and OHSAS 18001 certified. The TMHE headquarters is located in Mjölby, Sweden. A European office is also located in Brussels.

#### **Environment, Health and Safety**

As a responsible industry leader, TMHE engages in a wide range of activities to limit environmental impact – from product development and manufacturing to operations and reusing at end of life.

#### **Toyota Industries Corporation**

Toyota Industries Corporation (TICO) is TMHE's parent company. The company was founded by Sakichi Toyoda in 1926 to manufacture automatic looms. It began automotive activities in 1933 and sold its first forklifts in 1956. Today TICO has 4 key business divisions: Automobile, Materials Handling Equipment, Textile Machinery and Others. At the end of March 2017, TICO had 52,600 employees, including 32,500 in its materials handling division.

#### Toyota Material Handling Group

In 2000, TICO purchased BT Industries and subsequently consolidated global materials handling activities within the Toyota Material Handling Group (TMHG). TMHG operations are organised in five regions: Europe, Japan, North America, China and International. TMHG leadership includes Kazue Sasaki (President & CEO), Takuo Sasaki (CFO), Toshifumi Onishi (EVP & CMSO), Keiichi Fukunaga (EVP & CSO/CQO), Toru Inagawa (CPO), Toshihide Ito (CIO) and Hisashi Ichijo (CTO) together with the regional presidents. TMHE is the European regional headquarters of the Toyota Material Handling Group within TICO.

#### Financial Highlights

In FY2017¹ TICO posted total net sales of about €18.9 billion². During the same period, TICO's material handling division had net sales of about €8.7 billion² based on sales of approximate 253 000 units

#### Leadership

TICO leadership include Tetsuro Toyoda (Chairman), Akira Onishi (President) and Kazue Sasaki, Shinya Furukawa and Masaharu Suzuki (Executive Vice Presidents).

# Global No. 1

TICO is the global leader in materials handling according to rankings by DHF, Logistik Journal and Modern Materials Handling. The company has been ranked No.1 since 2001.

#### The Toyota Group

The Toyota Group of companies includes global leaders Toyota Motor Corporation, Toyota Industries Corporation, and Denso. Toyota Motor Corporation ranked 10th in the 2012 Fortune Global 500. Toyota has been named the most valuable automotive brand in the BrandZ $^{\text{TM}}$  Top 100 Most Valuable Global Brands 2015.



Toyota Industries Corporation (TICO) organization chart.

<sup>1</sup> Fiscal Year 2017 (FY2017) is the period from 1 April 2016 - 31 March 2017.

<sup>&</sup>lt;sup>2</sup> Euro figures are provided for convenience only and are calculated from Japanese Yen at rate of ¥133 / €1.00.







